

QUALITY POLICY

Reynaers Limited recognises that its future success relies on delivering materials, products and services, and providing support services that meet its Fabricators' requirements in a timely and cost effective manner.

The company's Policy is therefore to aim to meet these objectives at all times.

This is to be achieved by:

- Communicating effectively with customers in order to understand their requirements and to advise on what we can realistically achieve.
- Providing materials, products and services that comply with the customer's requirements, relevant published standards, regulations and statutory requirements, and the principles of good workmanship.
- Providing assurance that the customer's and other requirements are met.
- Exercising adequate control over all aspects of the company's operation and maintaining suitable management structures, procedures, work instructions and training to ensure that the business objectives are achieved.
- Monitoring the company's performance in achieving the required level of service and quality.
- Recording and reviewing key performance indicators for Quality and Sales.
- Setting and monitoring progress on both short term, and long-term objectives, through the Business Review process.
- Identifying, implementing and monitoring the effects of corrective and preventive actions, to enable the business to continually improve.
- Operating, auditing, and reviewing annually, our Business Management System which complies with the requirements of BS EN ISO 9001.

A handwritten signature in blue ink, appearing to read 'R Hall'.

Richard Hall
Managing Director