

QUALITY POLICY

Reynaers Aluminium Limited is the UK division of the architectural aluminium systems company, Reynaers Aluminium in Duffel, Belgium.

Our value proposition is to

- consistently provide our customers with a premium product range
- create opportunities for our customers to grow
- listen & seek to solve the challenges our customers face.

This is to be achieved by instilling our 4 company core values of Daring, Passionate, United and Caring in defining objectives & departmental KPI's and implementing the following: -

- Communicating effectively with customers in order to understand their requirements and to advise on what we can realistically achieve.
- Providing materials, products and services that comply with the customer's requirements, relevant published standards, regulations and statutory requirements, and the principles of good workmanship.
- Exercising adequate control over all aspects of the company's operation and maintaining suitable management structures, procedures, work instructions and training to ensure that the business objectives are achieved.
- Monitoring the company's performance in achieving the required level of service and quality.
- Setting and monitoring progress on both short term, and long-term objectives, through the Business Review process.
- Identifying, implementing and monitoring the effects of corrective and proactive actions, to enable the business to continually improve.
- Operating, auditing, and reviewing our Business Management System to ensure continued compliance with BS EN ISO 9001.

A handwritten signature in black ink, appearing to read 'R Hall', written in a cursive style.

Richard Hall
Managing Director.